

Bringing  
**compassionate  
 care and service**  
 to families  
 in Cortland and  
 Tompkins Counties.

ANNUAL REPORT 2018



## Hospice Services



**503**

Patients Served



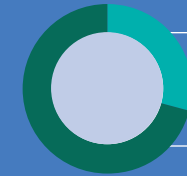
**51**

Average Days  
 of Service



**58%**

Percentage of Patients  
 Served at Home



Cortland

**29%**

Tompkins

**71%**

## Palliative Care



**80**

Patients Served

### By Diagnosis

Cancer	17
End-Stage Cardiac Disease	20
End-Stage Respiratory/COPD	18
Alzheimer's/Dementia	9
Other	16

## Bereavement Program



**518**

1:1 Counseling Sessions



**1,792**

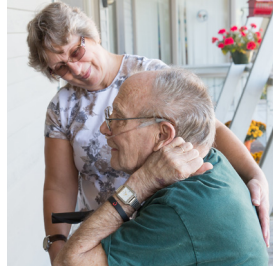
Support Calls Made



**356**

Participants in Support Groups  
 and Educational Grief Workshops

This is so much more than Hospicare & Palliative Care Services' annual report; it's about **your connection to the people we serve!** Every success represented reflects you and others in the community who come together and give **time, talents and resources** to provide



compassionate end-of-life care and bereavement support to patients and families in Cortland and Tompkins Counties.

THANK YOU...to our **121 patient care volunteers** who provided **4,042 hours** of support to patients. To our **670+ community volunteers**. And to our

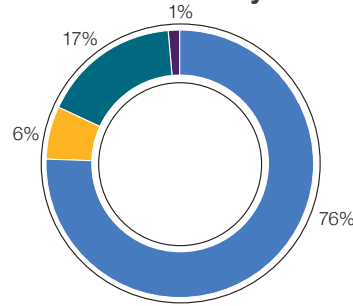
**6,185 donors** who made gifts in 2018. Together **you** helped Hospicare serve more individuals and families than ever before.

Hospicare's successes are the direct result of your involvement, and we hope you share a sense of pride in the work we do together. **Thank you for your kindness and generosity!**



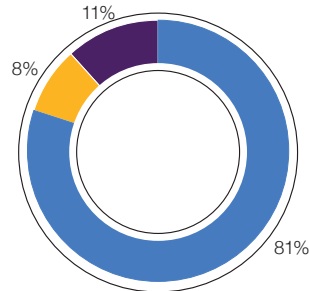
*Detailed financial statement available upon request. Call 607.272.0212.*

### Where the money came from



- Medicare/Medicaid (\$3,860,641)
  - Insurance/Private Pay (\$335,005)
  - Donations (\$848,934)
  - Miscellaneous (\$62,853)
- Total \$5,107,433

### Where the money went



- Program Services (\$4,092,030)
  - Outreach/Fundraising (\$407,135)
  - Administration (\$577,014)
- Total \$5,076,179



172 EAST KING ROAD, ITHACA, NY 14850

NON-PROFIT ORGANIZATION  
U.S. POSTAGE  
**PAID**  
PERMIT NO. 730  
ITHACA, NY  
14850

DESIGN: LINDA MIKULA | INFOGRAPHIC BY WENDY KENIGSBERG AND LINDA MIKULA

