



" You matter because you are you, and you matter to the end of your life. We will do all we can not only to help you die peacefully, but also to live until you die."

— Dame Cicely Saunders, founder of the modern hospice movement

**Hospicare**
& Palliative Care Services

ANNUAL REPORT 2016

THE WORDS OF DAME CICELEY SAUNDERS on the front of this annual report express the essence of hospice: we help people live their lives fully. In 2016 Hospicare did just that for 505 patients—more than in any year in our history. Each of those patients and their family members were taken care of by a team of Hospicare professionals and trained volunteers dedicated to providing comfort to those with terminal illness and support to their loved ones.

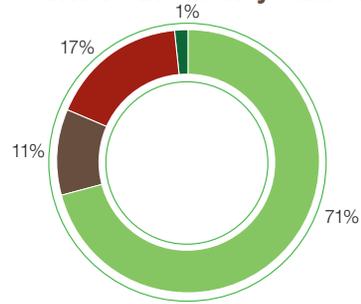
Through the generosity of our community, we were able to care for all who came to us, regardless of their ability to pay. Your gifts allowed us to offer our patients and their families a wide range of services, including:

- Professional pain and symptom management to ease distress, allowing patients to be more present with their loved ones and to enjoy life as much as possible.
- Grief support through individual counseling, more than 60 group meetings and workshops throughout the year for adults, and special events for grieving children and their parents or guardians.
- Renovation of our Residence kitchen and the creation of a new hospitality space for patients' families.
- Complementary therapies that enhance the well-being of our patients, such as prescriptive music therapy, massage therapy and other therapies tailored to the patients' immediate physical, psychological and spiritual needs.

We believe that each of us matters until the moment we die. It is our mission to provide compassionate care that encourages and enables each individual to live life as fully as they are able until the very end. Thank you for supporting us in this work.

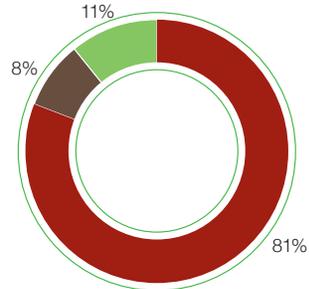
Detailed financial statement available upon request.
Call 607.272.0212, ext. 118.

Where the money came from*



- Medicare/Medicaid (\$3,823,418)
 - Insurance/Private Pay (\$567,770)
 - Donations (\$932,764)
 - Miscellaneous (\$76,872)
- Total \$5,400,824

Where the money went



- Program Services (\$4,312,251)
 - Outreach/Fundraising (\$436,788)
 - Administration (\$571,689)
- Total \$5,320,728

*Cash reserves were used to make up the shortfall in income.



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